

NHS Wales e-Library



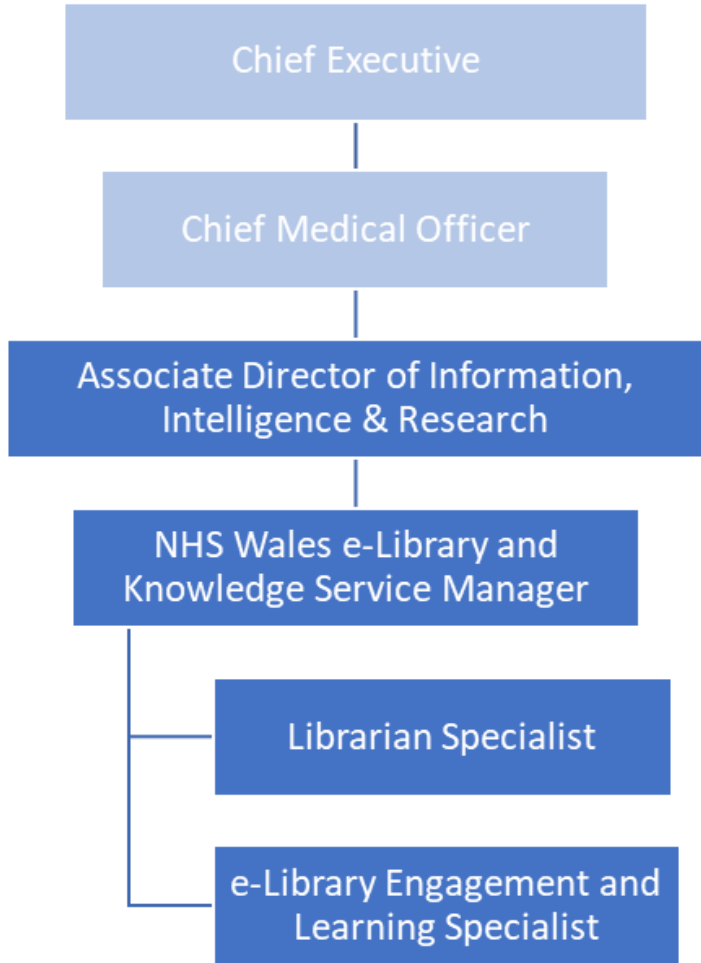
e-lyfrgell GIG Cymru
NHS Wales e-library



GIG
CYMRU
NHS
WALES

lechyd a Gofal
Digidol Cymru
Digital Health
and Care Wales

Team



Rachel Sully
NHS Wales e-Library and Knowledge Services Manager



John Dunkley-Williams
Librarian Specialist



Bex Meyrick
e-Library Engagement and Learning Specialist

Clinical Directorate Facilitator

Rachel Sully

NHS Wales e-Library and Knowledge Service Manager

2008-2011: Ba(hons) Fine Art and Art History, University of Plymouth

November 2011 – August 2013: Collection Assistant, Imperial War Museum, London

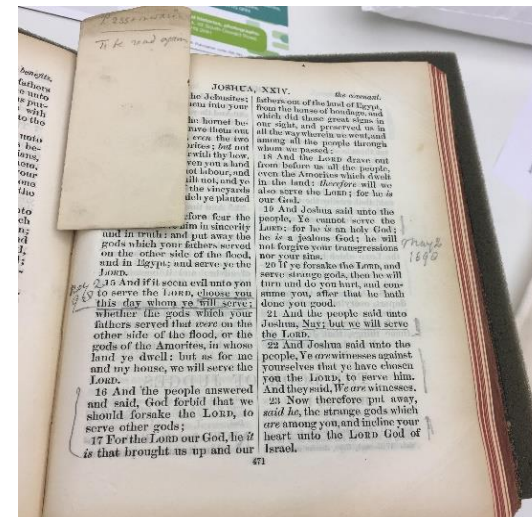
August 2013 – March 2016: Information Assistant, Royal College of Nursing, London

2014-2017: MSc Information Science, City, University of London

March 2016 – March 2017: Collection Development Specialist, Royal College of Nursing, London

April 2017 – May 2021: Librarian Specialist, NHS Wales e-Library, NHS Wales Informatics Service, Cardiff

May 2021 – Present: NHS Wales e-Library and Knowledge Service Manager, Digital Health and Care Wales, Cardiff



After completing my undergraduate degree I had the grand aim of studying an Mphil in History of Art at Birkbeck, UoL. I had a full-time job lined up at the Imperial War Museum working in the gift shop that would go some way to supporting my studies but when the Mphil funding didn't come through it was time to move to plan B...

After some self-reflection I figured that what I most enjoyed was research and leafing through nineteenth century books and journals at the British Library so how about looking for a job that let me do that while I reapplied for funding?! As luck would have it, a job came up at the Imperial War Museum as a Collections Assistant working in the library and archive. I was successful in the application and so my journey to librarianship, not academia, begun...

Rachel Sully NHS Wales e-Library and Knowledge Service Manager

To lead the strategic development of the national NHS Wales e-Library.

- Lead on procurement activity – evidence summaries, e-Journals, databases, e-Books, Guidelines, e-Learning, Medicines Information
- Contract management
- Budget management and budget holder
- Service improvement and development
- Data analysis
- Publishing policies, plans and procedures
- Horizon scanning and benchmarking
- Cataloguing and overall maintenance of collections
- Oversee learning and training programmes and development of new services
- Chair of the NHS Wales e-Library Champions Group
- Stakeholder engagement
- Line management of team including staff development, training etc

Key projects and developments

- 2017 – Expanded the collection using the same budget allocation, hundreds more e-Journals available; social media
- 2018 – Successful in business case to Welsh Government to expand the e-Library to support establishment of HEIW. £10M allocated over 3 years with commitment to continue to fund thereafter including 2 new members of staff [New NHS organisation delivers boost to learning for health staff across Wales | GOV.WALES](#)
- 2019 – Implementation of expanded e-Library, further procurement and tour of NHS Wales
- 2020 – Three-year planning, business continuity in light of COVID-19, maternity leave
- 2021 – Re-procurement of key resources, review of database collection, potential expansion of service to social care



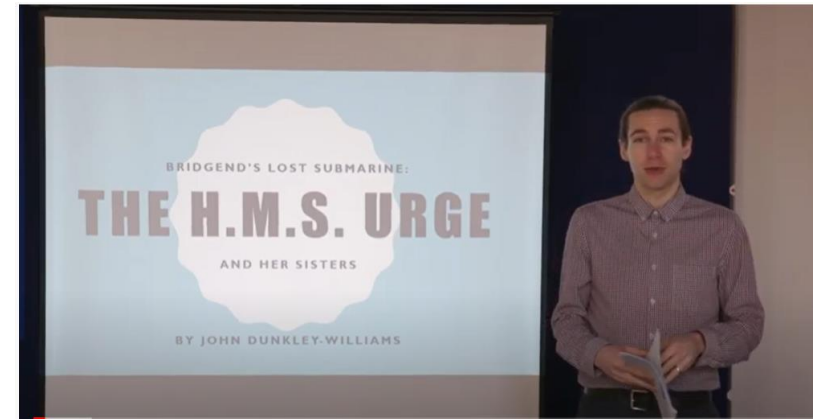
John Dunkley-Williams Librarian Specialist

After taking some low prospect jobs after school, I went to University with the hopes of improving my career prospects. I studied English with Creative Writing; one of my stronger subjects, and from some self-arranged work experience during the course I found myself working part-time as a Library Assistant. I wrote Freelance for a couple of years afterwards, mostly for news and review websites, alongside the job as a Library Assistant, which became full-time, before I decided to focus on the library career which was more consistently paying the bills.

- 2008 – 2011: BA, English with Creative Writing
- 2011 – 2014: Library Assistant
- 2014 – 2018: Local and Family History Librarian

From 2014, I became Bridgend Local and Family History Librarian. This involved helping members of the public with their family history research and using the library resources, as well as answering questions on matters of local history. With often being asked the same sorts of questions, I spent what time I could researching further in to local history and writing short papers and talks. I made myself active in the local community delivering these, leading heritage walks and doing what I could to promote the service.

During this time I also developed a reputation for being IT savvy. This led to me being assigned the task of building the new Bridgend Library website during a redevelopment, and later being assigned to work alongside the Systems Librarian to implement a new Library Management System, which was being adopted across all public libraries in South Wales. It was taking these opportunities to gain work experience, and particularly the work involved in deploying a new Library Management System, that led to my progression to NHS Wales, and the role of e-Library Technical Librarian.



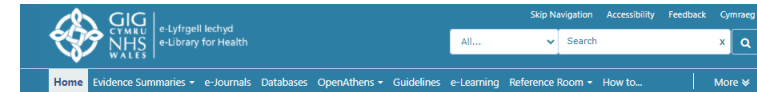
John Dunkley-Williams Librarian Specialist

- 2018 – 2020: e-Library Technical Librarian
- 2019 – 2023: Bsc, Computer Science
- 2020 – Present: Librarian Specialist

The Technical Librarian role was focused around the maintenance and development of NHS Wales e-Library systems. This involved resolving user issues with regards to access and functionality, working with suppliers with regards to resource setup, maintaining and developing the e-Library website, which would eventually include a complete rebuild on a new platform, and the implementation of new systems. The first of which was the research and implementation of a single sign on authentication system.

In 2020 I was then seconded to the Librarian Specialist role to cover maternity leave. This just happened to be when the pandemic hit, and so while the position of Technical Librarian could not be backfilled, I had to prioritise workload to cover both roles. The Librarian Specialist role was largely focused around the procurement and contract management of the numerous e-Library services; e-Journals, databases, evidence summaries, etc. While I had a little procurement experience from the single sign on project, I gained a lot more very quickly while seconded.

At this time, the Service Lead for the NHS Wales e-Library also moved to a new role, and so when the previous Library Specialist returned from maternity leave, a restructure was in order, to re-organise the responsibilities that had been shared amongst the team. Rachel took up the position as e-Library and Knowledge Service Manager, and my role was re-evaluated according to both how the Technical Librarian role had developed, but also to include some procurement still, and so I was formally appointed the Librarian Specialist position in 2021, with a new job description that blended both roles.





- Proudly Dyslexic

- Immigrated to Britain in 2001, became a citizen in 2016 (in Wales)

- Archaeology Degree from University of Wales, Lampeter



Bex

E-Library Engagement and Learning Specialist

My origin story...

- Door to door, call centre, and "professional temp"
- NVQ2 Teaching Assistant
- NVQ3 Office Administration
- Started in NHS Wales in **2012** as an Advocacy Support Officer until **2018**
- Joined e-Library team in 2018 as an e-Library Support Officer

Bex

E-Library Support Officer (2018-2021)

- Introduced podcasts to the organisation
- Introduced online webinars
- Introduced virtual "tours" of the e-Library
- Introduced e-Library Expos (virtual engagement days)
- Collaborated with NHSWLS to create a mini-series to support jargon busting in Literature Searching
- Creating and improving training plans

E-Library Engagement and Learning Specialist (2022 – Present)

- Lead on user experience and feedback.
- Develop and implement engagement plans
- Generate new user engagement
- Strengthen existing engagement
- Work with John and Rachel to support communication of strategic plans and technical plans to make them relatable to our diverse stakeholders and user community.

Rydym ni ar agor We're open

LEVEL UP YOUR LITERATURE SEARCHING

Gain confidence to construct a search strategy to find the evidence.
 Register for any of the following online events:
 10am - 10th October
 6pm - 11th November
 2pm - 3rd December

Exploring Equality, Diversity, and Inclusion in the National e-resources for NHS Wales.

NHS Wales e-Library for Health Expo (May 2021)

NHS Wales e-Library Training Videos and webinars

Register for an NHS Wales e-Library account to access and view our e-resources remotely (from home or public Wi-Fi).

There are more videos to come but if you have any access queries please do either contact us or your local NHS Wales Library Service who can help support you.

Welcome to Your NHS Wales e-Library for Health: Getting Started

Croeso'n i'r e-Llyfrgell Iechyd GIG Cymru

Welcome to your NHS Wales e-Library for Health

Dechrau Getting Star

LATEST PODCAST

The Digital Healthcare Wales Podcast
NHS Wales e-Library for Health

- ▶ NHS Wales e-Library for Health Speaker Part 1 - Health... 26:38
- ▶ NHS Wales e-Library for Health Speaker Part 1 - Health... 16:40
- ▶ Business Analysis: Making Healthcare IT Dreams Come... 16:46
- ▶ The Next Generation of Informatics: Health Institute of... 13:11
- ▶ Evidence: The importance of accessing and using the li... 16:36
- ▶ Clinical Coding: Break new World: How digital tools ar... 16:30
- ▶ Disrupting Disease: Combating germs on mobile devic... 11:55



Purpose

The NHS Wales e-Library (<https://elh.nhs.wales/>) is home to NHS Wales' largest source of evidence and digital information. We provide digital resources and systems for all NHS Wales employees and contract holders and anyone working in partnership with NHS Wales.

Our full authorised user list can be found here: <https://elh.nhs.wales/about-us/authorised-users/>

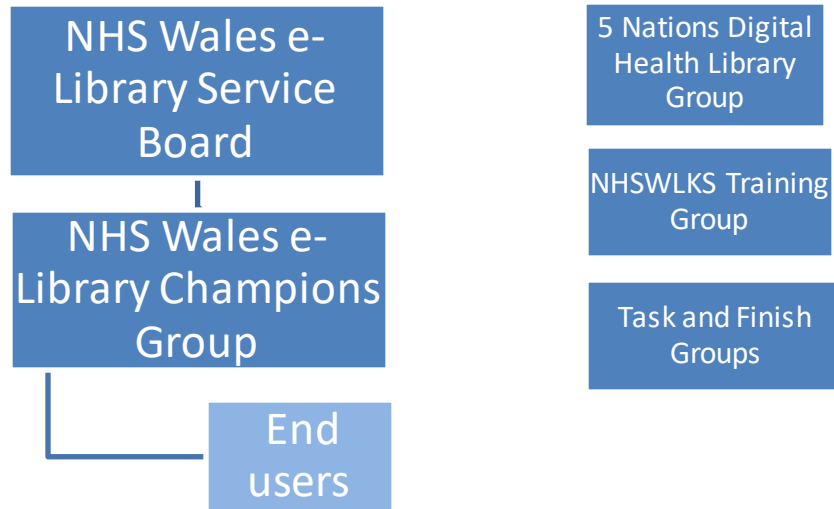
Vision

To provide a high-quality, user-led service to promote evidence-based practice and empower NHS Wales to improve and innovate.

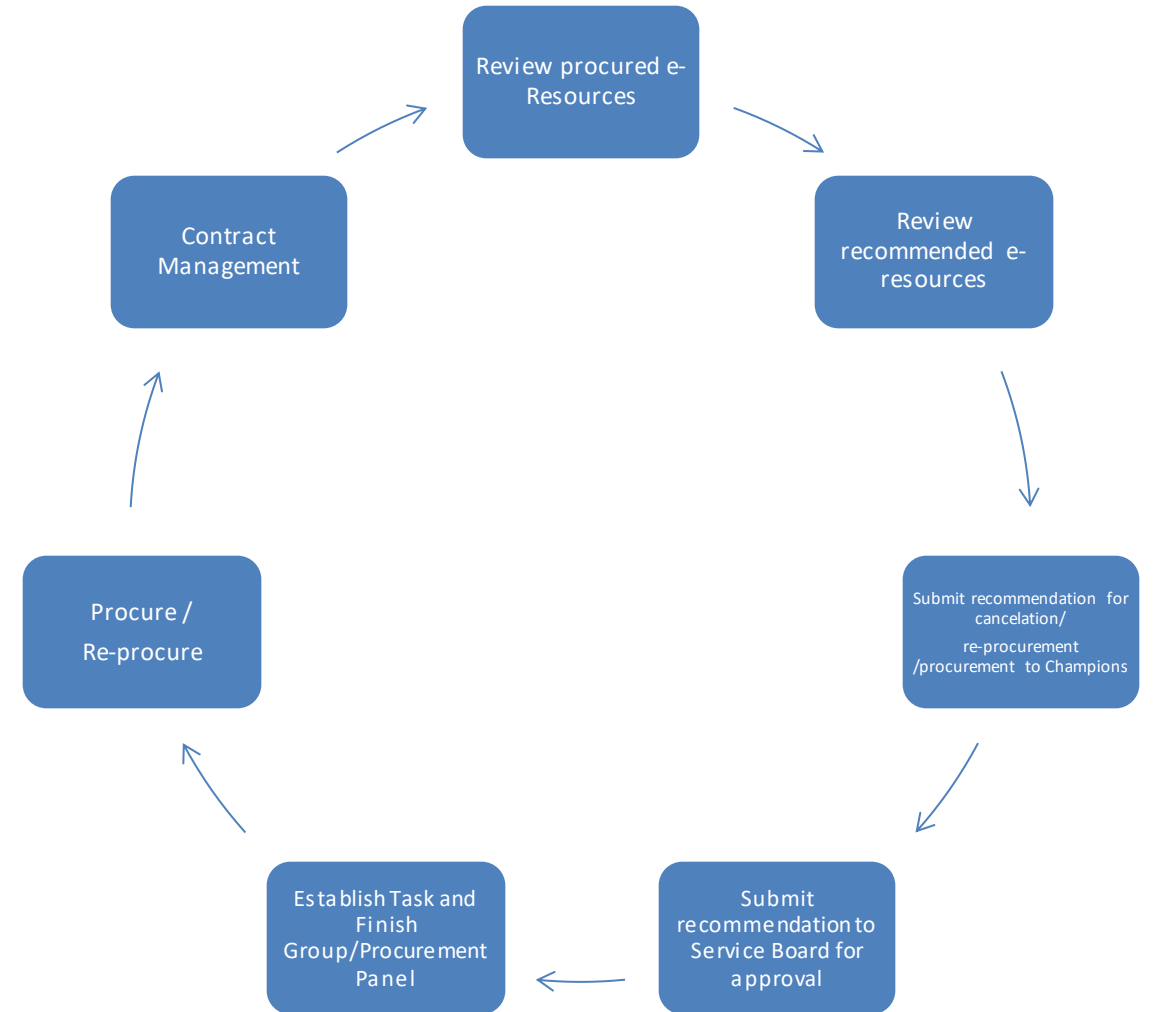
Our vision is supported by four strategic aims which direct our development priorities for the e-Library Service.

- 1. Provide** value for money through competitive tenders, continuous review of e-resources and working towards 'Once for Wales'
- 2. Promote** the e-Library Service and its e-resources through new and existing engagement opportunities
- 3. Empower** NHS Wales by providing learning and education opportunities for our e-resources of which they can rely upon
- 4. Innovate**, develop and grow our collections and systems so they continue to align with library and information and digital health technologies practices

Governance



Procurement Process





The screenshot shows the top navigation bar of the NHS Wales e-library website. It includes the NHS Wales logo, the text "GIG CYMRU NHS WALES e-Lyfrgell Iechyd e-Library for Health", and a search bar with "All..." and "Search" options. Below the navigation bar is a large banner with the logo "e-lyfrgell GIG Cymru NHS Wales e-library". The logo features a stylized 'e' and various icons representing digital health and care. Below the banner is a search bar with "Search" and "NHS Wales e-Library for Health" text, and a "Search" button. Below the search bar are three buttons: "Evidence Summaries", "eJournals", and "Databases".

Guidelines



e-Learning



Reference Room



Common Room



How To



Subject Guides



Questions?