

NHS Wales e-Library for Health list of Authorised Users

Primary Users

The following user groups are covered directly by the e-library (i.e. e-resources procured specifically according to their needs (see below) and are eligible to access at work and from home:

- a. **All staff employed by NHS Wales organisations including:**
 - administrative & clerical, allied health professionals, doctors, health scientists, managers, midwives, nurses, emergency staff, and support staff. This includes local NHS Wales organisations (trusts, LHBs) and all Wales NHS statutory bodies and services, such as Community Health Councils and HM Prison Service healthcare staff.

- b. **All staff and organisations in Wales individually contracted to the NHS to provide services in Wales working directly with NHS patients including:**
 - Independent, charitable, and voluntary sector organisations, including staff working in general medical and dental practices, hospice workers, social workers, cancer support charities, community pharmacists and opticians. (Opticians have NHS contracts but special consideration will need to be given to which particular staff have access, e.g. opticians may undertake a majority of private practice rather than NHS work).

- c. **All staff employed or hosted by or working directly with the Health and Social Care or the Education & Public Service Department of Welsh Government, including:**
 - the offices of the Chief Health Professionals of the Welsh Government.
 - Health Inspectorate Wales and Care and Social Services Inspectorate Wales are (part of the Education & Public Services department in Welsh Government).
 - Librarians and Information professionals

Secondary Users

Secondary level users will be allowed **access** to the service, although resources will not be procured specifically for their individual use. Secondary users will generally be those from other sectors and organisations who are **not employed by NHS Wales but work directly with NHS colleagues as part of the healthcare team** and are eligible to **access** at work and from home for example students on placement.

Tertiary Users

Tertiary users may be members of the public who are accessing e-resources available on the internet without controlled access which are effectively in the public domain and therefore available to all citizens of Wales. The Clinical Knowledge Service will also make accessible any freely available e-resources such as Open Access journals, bibliographic databases, evidence-based resources and clinical guidelines via its website.